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Eight years ago, you opened Tiny Tots Day Care with six children, and it has grown to a capacity of 65 children. Its reputation is so high that there is a waiting list of 78 children. As the director and owner of the center, you now face a problem that you had never before encountered. You must expel a child from the center. You need to write a letter to Mr. and Mrs. Brady, telling them that their four year-old son, Brett, is being expelled from Tiny Tots. Since Brett entered your center, things haven't been the same. This child is not able to get along with other children. In his two months at Tiny Tots, he has bitten six children (causing one child to require stitches); kicked a teacher; and regularly scratched, hit, and pulled hair. Several parents have threatened to pull their children out of your center if Brett does not leave. Despite several conferences with Brett's parents, who seem reasonable and concerned about their son, you have observed no changes in his behavior. Write this letter to the Bradys, following the pointers for a refusal letter. Remember that this is the Bradys' only child, and choose your words carefully.